<table>
<thead>
<tr>
<th>EHR Assessment Question</th>
<th>Yes/No</th>
<th>If no, how would this enhance Patient Service?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Have your patients asked about e-mailing providers or using your practice’s web site for prescription refills or appointment requests?</td>
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<tr>
<td>Do you have a Web site?</td>
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<td>Is your Web site interactive?</td>
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<td>Do you provide lab results?</td>
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<td>Can you be sure that your providers are meeting the standard recommended indicators of care?</td>
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<td>Does your staff identify the chief complaint when the appointment is scheduled?</td>
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<td>Is your provider confident that all patients comply with orders such as follow-up mammography?</td>
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<tr>
<td>Does the EHR allow for a patient portal to be established?</td>
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<tr>
<td>If yes, can patients schedule appointments or access medical records online?</td>
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</tbody>
</table>